

ABOUT HCT - BUSINESS -

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HCT has been operating since 1993, assisting clients in their homes and offices with most major software packages, including the Microsoft Office Suite (Word, Excel, Access, PowerPoint, Outlook) Desktop Publishing Packages such as the Adobe range and many others. We also provide specialist training for the MYOB and Quickbooks accounting packages and, more recently have been helping clients establish their business presence on the Web.

One advantage we offer you is that we are always available for you for ongoing support, whether it be a phone call, an e-mail or an onsite visit.

Our approach has been successful because our training services are tailored just to your needs and level of experience. We don't waste time covering areas you don't want to learn, or areas and skills you're already comfortable with. We also keep our sessions with you to under 3 hours at one time, to avoid "information overload", which is not conducive to effective learning. We've found that a 1 to 2 hour session is generally most effective.

Another benefit to you is that our training is in your home or office, and relates directly to your own work and data. As well, we offer you 3 FREE over-the-phone or e-mail support calls. (After that, phone and e-mail support is provided at your standard hourly rate and you are invoiced monthly.)

Recently, we have also added software and hardware "troubleshooting" and upgrade services to our on-site training. We can also supply computer hardware and peripherals such as printers, digital cameras, scanners and more. If it's computer-related, just ask!

HCT has expanded recently with a number of specialist training consultants and others that are experts in the areas of networking, desktop graphics, website design, web hosting as well as programming – Javascript, SQL, Visual Basic, Access and Excel. Our consultants can also help you assess your business computing needs and are able to find ways to streamline processes making your computing time more efficient.

We are also now affiliated with a leading technical support company who have been in business for over eleven years and offer onsite technical support, computer and peripherals sales and software troubleshooting. If something seems to have gone amiss then perhaps we can be of assistance.

If you require further information, would like to book a session or have someone visit you to assess your needs please contact us on the numbers above.